WIN·911 MOBILE

GET ALARM NOTIFICATIONS
ANYWHERE, ANYTIME

WIN-911 Mobile brings new time-saving tools and features to the latest generation of mobile devices, giving your team a faster, easier way to respond and resolve industrial alarm conditions in real time.

Compatible with: iOS and Android

Optimize Decision-making

Reduce guesswork with real-time alarm event data.

Gain Instant Visibility Into Alarm Details

For faster problem resolution.

Streamline Team Communications & Collaboration

Prevent miscues, spark ideas, share solutions.

In-App Configuration

Customize formats, control your on-call status, configure notification tones.

Industrial-Grade Security

Web traffic is encrypted with HTTPS and all connections are outbound initiated, meaning you can deploy WIN-911 Mobile without opening a port on your firewall, or making intrusive changes to your corporate network infrastructure.

> " *WIN-911 Mobile is easy to configure and displays alarms in no time. The best part is that I got the app working without our IT team. It's makes things so much faster and easier."*
>
> Hennie Vorster,
> Electrical and Automation Engineer

| PLANT NETWORK	BUSINESS NETWORK / DMZ	AZURE CLOUD SERVICES	WIN-911 MOBILE
WIN·911 MOBILE MODULE	WIN·911 MOBILE HUB	WIN·911 MOBILE WEB API	PUSH NOTIFICATION
	TCP	HTTPS / TCP w/ TLS	HTTPS
		Azure ACTIVE DIRECTORY WEB API	

CELLULAR / WIFI NETWORK
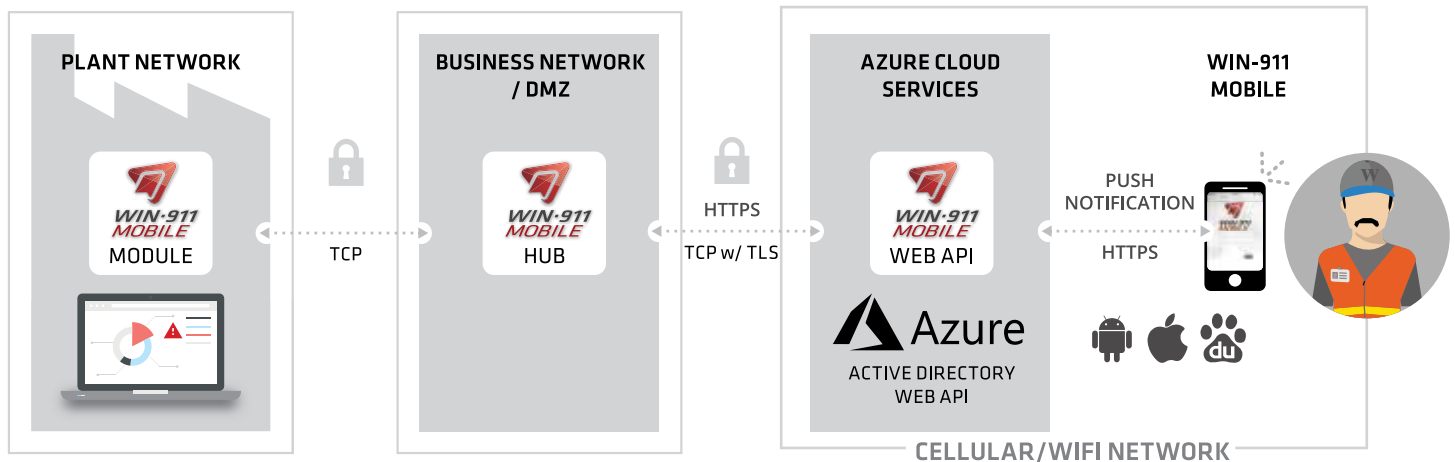
THE WORLD'S #1 ALARM NOTIFICATION APP IS FEATURED-PACKED:

CONFIGURABLE PUSH NOTIFICATIONS
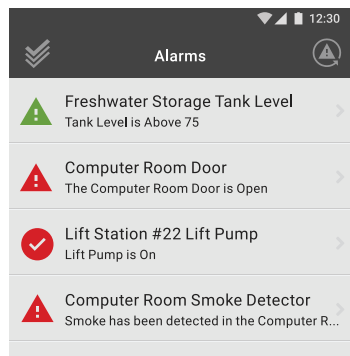
Choose a ringtone loud enough to wake you, plus:

- Alerts you to alarm, report, and chat activity.
- Acknowledge alarms with a single click.
- Supports smartwatch notification.
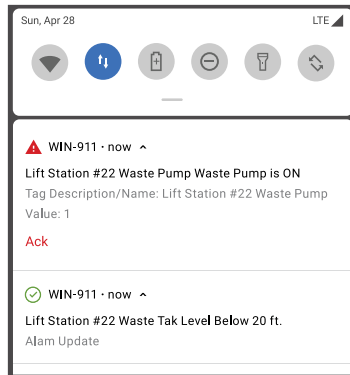
GAIN INSTANT INSIGHT INTO YOUR ALARMS

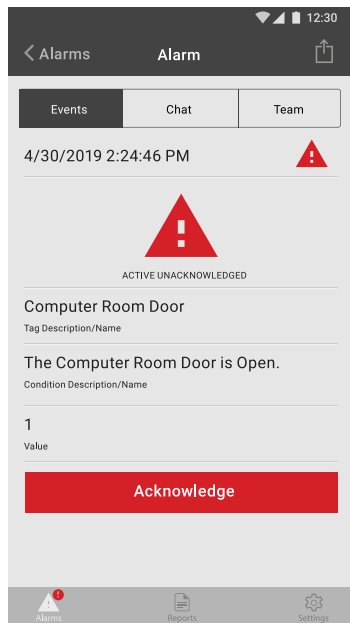So you can prioritize what to work on now.

- See alarm changes in real-time.
- Current alarm states at a glance.
- Multi-selectable alarm acknowledgments.

ALARM DETAILS

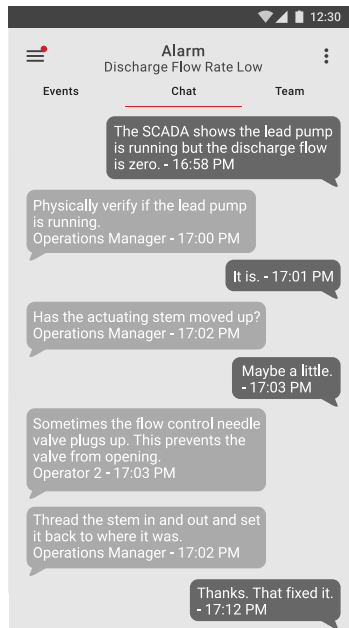Gives you up-to-date alarm details and history at your fingertips, as well as:

- Configurable properties from within the app.
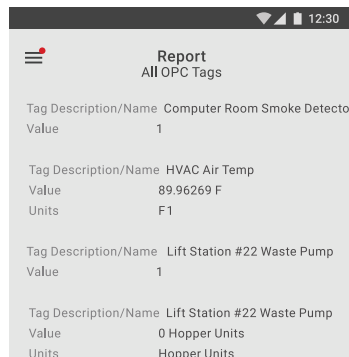- Acknowledge alarms with comments.

DOWNLOAD THE APP

win911.com/products/mobile/

COLLABORATIVE CHAT

Gives everyone an easy way to collaborate, comment, and share ideas to resolve problems faster. Each alarm instance has its own chat room.

REPORTS

Get the details you need to make informed decisions.

- Display real-time process values and alarm states.
- Reports automatically sync with WIN-911.
- Push reports on specific alarm conditions.
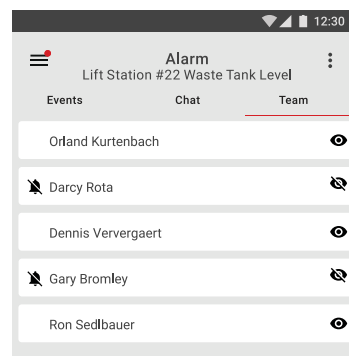
TEAM VISIBILITY

- 👁 Who's seen the alarm?
- Who hasn't seen the alarm?
- Who's been sent the alarm?
- Who's in 'Do Not Disturb' mode?

App screenshots text

Push notification screen:
Sun, Apr 28 — LTE
WIN-911 · now
Lift Station #22 Waste Pump Waste Pump is ON
Tag Description/Name: Lift Station #22 Waste Pump
Value: 1
Ack
WIN-911 · now
Lift Station #22 Waste Tak Level Below 20 ft.
Alam Update

Alarms list:
Alarms
Freshwater Storage Tank Level — Tank Level is Above 75
Computer Room Door — The Computer Room Door is Open
Lift Station #22 Lift Pump — Lift Pump is On
Computer Room Smoke Detector — Smoke has been detected in the Computer R...

Alarm detail:
Alarms — Alarm
Events | Chat | Team
4/30/2019 2:24:46 PM
ACTIVE UNACKNOWLEDGED
Computer Room Door
Tag Description/Name
The Computer Room Door is Open.
Condition Description/Name
1
Value
Acknowledge
Alarms | Reports | Settings

Chat screen:
Alarm — Discharge Flow Rate Low
Events | Chat | Team
The SCADA shows the lead pump is running but the discharge flow is zero. - 16:58 PM
Physically verify if the lead pump is running. Operations Manager - 17:00 PM
It is. - 17:01 PM
Has the actuating stem moved up? Operations Manager - 17:02 PM
Maybe a little. - 17:03 PM
Sometimes the flow control needle valve plugs up. This prevents the valve from opening. Operator 2 - 17:03 PM
Thread the stem in and out and set it back to where it was. Operations Manager - 17:02 PM
Thanks. That fixed it. - 17:12 PM

Report screen:
Report — All OPC Tags
Tag Description/Name Computer Room Smoke Detector
Value 1
Tag Description/Name HVAC Air Temp
Value 89.96269 F
Units F1
Tag Description/Name Lift Station #22 Waste Pump
Value 1
Tag Description/Name Lift Station #22 Waste Pump
Value 0 Hopper Units
Units Hopper Units

Team screen:
Alarm — Lift Station #22 Waste Tank Level
Events | Chat | Team
Orland Kurtenbach
Darcy Rota
Dennis Ververgaert
Gary Bromley
Ron Sedlbauer