WIN-911

THE MOST WIDELY USED ALARM NOTIFICATION PLATFORM IN INDUSTRY AND IIoT

MONITOR YOUR INDUSTRIAL PLANT FROM ANYWHERE

WIN-911's complete alarm notification platform lets you securely interact with equipment alarms via mobile app, text, voice, or email, reducing down-time and operational costs.

17,000+	90%	Millions
DEPLOYMENTS WORLDWIDE	FORTUNE 50 MANUFACTURERS	OF ALARMS DELIVERED DAILY

Top Features & Benefits

Direct connects to top SCADA systems like Rockwell Automation, GE, and AVEVA, resulting in fast, seamless integration.

Multiple notification methods including, mobile app, voice, email, text, and in-plant announcements.

Supported by the world's largest network of IT professionals, system integrators, and distributors.

Contact Utility enables operators to easily manage on-call schedules straight from the HMI.

Supports both live and historical views. Includes personnel notification attempts and confirmation, acknowledgments, events and error codes.

Configure system resiliency. Program multiple notification methods and hot-back logic to ensure system **resiliency** can be added to provide greater reliability through redundancy.

Secure, cloud-based mobile access gives you peace of mind knowing your plant network and communications are protected by encrypted outbound communications and login authentication.
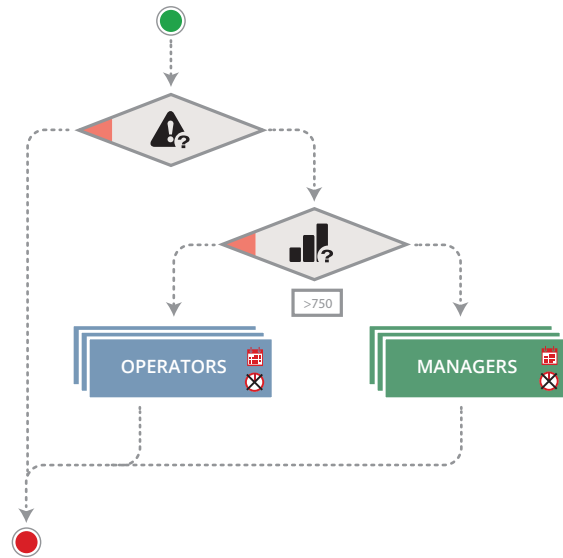
Rich or plain text reports can be sent on demand or based on alarm conditions.

IMPROVE ALARM RESPONSE TIME WITH SMART ESCALATION

From a simple call-out list to an advanced escalation workflow, WIN-911 allows you to quickly configure alarm notifications based on alarm types, severity, worker roles, and schedules. For instance, you might send the most critical equipment alarms to all operators and managers, while giving maintenance techs a broader range of event data.

Simple call out list that supports retries and delays

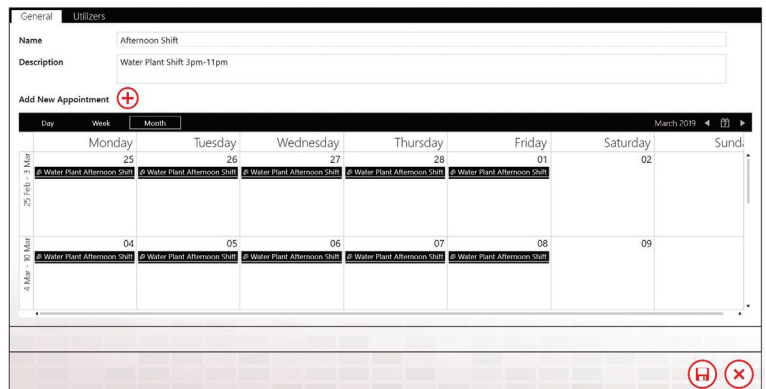|	Connection	Type	Retries	Delay Between Retries				Delay After				
	Alex	✉	0	Minutes	0	Seconds	0	Minutes	1	Seconds	0	
	Patrick	911	0	Minutes	0	Seconds	0	Minutes	2	Seconds	0	
▸	Johnathan	911	0	Minutes	0	Seconds	0	Minutes	2	Seconds	0	
	Brian	💬	0	Minutes	0	Seconds	0	Minutes	5	Seconds	0	
	On Call Phone	📞	0	Minutes	0	Seconds	0	Minutes	0	Seconds	0	

Easy to Configure Notification Workflows

- Scales from a simple call out list to comprehensive workflows

- As the alarm event unfolds actions can to be taken dynamically

- Enable event-based pushing of reports

- Easily configure and update schedules, personnel and organizational changes

SIMPLIFY SCHEDULING TASKS WITH CALENDAR TOOLS

You can create simple to complex rolling schedules for different staff using calendar-based controls. And a Contacts Utility tool lets you quickly make changes to your call out settings from any HMI screen.

How it Works
Direct connects to leading SCADAs makes configuration easy and fast

Direct Connection

INDUSTRIAL ALARM EVENT

HMI/SCADA SYSTEM

Collaboration   Scheduling   Reporting   Escalation

WIN-911
SMART PROCESSING

Two-way Encrypted Communications

Via App — Maintenance Technician

Via Text — Systems Engineer

Via Voice — Plant Manager

Via Announcer
One-way Communications — Control Room

Via Email — Response Center

Notification Options

ALL notification options support single or bi-directional communication, acknowledgments, and customized formats.

SMARTPHONE APPS

Interactive, intuitive apps using push notifications for Apple and Android.

SMS TEXT MESSAGING

Text-based alarm notification over cellular networks.

EMAIL

Rich HTML or plain text templates support a wide range of devices.

ANNOUNCER

Hear voice alarm notifications automatically announced over your PA system or any networked audio device.

VOICE CALLS

Text-to-speech engine dynamically reads alarm information. Supports VoIP (SIP) or analog phones.

WHAT CUSTOMERS ARE SAYING

"The added visibility with WIN-911 allowed us to see where inefficiencies were happening so we could adjust and refine our process."

Jonathan Riechert
Senior Engineer, Tyson Foods

"We recently had to deal with a major wastewater lift station failure, where WIN-911 notified us of which of our 36 stations was in alarm and specified it was a power failure. This allowed our staff, while in route, to alert electric crews to also be in route to restore power. That's a situation where direct notification of the location and exact problem prevented an overflow."

Josh Becker
Utilities Director, City of Llano, TX

"We're importing our existing tags— that's what is great about WIN-911, you can just import your alarm tags and don't have to recreate your alarms—it's easy to make the transition."

Al Olivares
IT Lead, Nestle, Tulare CA

WIN-911 PRODUCT COMPARISON CHART

FEATURES:	STANDARD	INTERACTIVE	ADVANCED
Alarm/Filter Count	Unlimited	Unlimited	Unlimited
Virtualization	✔	✔	✔
Localization	✔	✔	✔
Scheduling	✔	✔	✔
Basic Escalation/ Call Out List	✔	✔	✔
Advanced Escalation Notification			✔
Contacts Utility	✔	✔	✔
SMS	✔	✔	✔
Email	✔	✔	✔
Announcer	✔	✔	✔
Voice (Analog & VoIP)		✔	✔
WIN-911 Mobile		10 Devices	25 Devices
Remote Acknowledgments		✔	✔
Alarm Requests		✔	✔
Report Requests		✔	✔
Report Pushes			✔
SCADA Direct Connects	✔	✔	✔
ROI			

THE WORLD'S TRUSTED BRANDS TRUST WIN-911.
DEPLOYED AT OVER 17,000 FACILITIES IN 70 COUNTRIES ON 6 CONTINENTS.

P&G Google Nestlé VW NYC 3M Ford

Fermilab U.S.ARMY DUKE ENERGY Pfizer Coca-Cola NASA KRAFT

Apple AMERICAN WATER pepsi SINGAPORE YOSEMITE National Park AMGEN TORONTO

WATER & WASTE TREATMENT / FOOD & BEVERAGE / LIFE SCIENCES
MANUFACTURING / OIL & GAS / INFRASTRUCTURE

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